



March 16, 2020

Dear Clients,

In unprecedented times we turn to the familiar for reassurance that everything will be OK.

While we do not know what the future will hold in terms of the coronavirus pandemic, we will continue in our steadfast commitment to ensure as much normalcy as possible in the areas that are in our control.

That includes, first and foremost, our responsibility to ensure the health and safety of our staff, clients and partners. It also includes our commitment to ensuring our systems are operating without disruption, and our client support continues seamlessly, as the industry navigates these tumultuous markets.

As of Monday, March 16, we have extended the closure of our Hong Kong and Tokyo offices to all EquiLend offices around the globe. All staff globally are now operating on a mandatory work-from-home policy.

We have a robust [Business Continuity Plan](#) (BCP) in place, which allows us to maintain operations remotely as needed. There has been no impact on the uptime of our platforms or our client support following our transition to remote work. This is amidst record volumes on NGT as the securities finance market presses on through extraordinary market turbulence.

As always, we are here for you 24/7. Please contact us at support@equilend.com with any questions or concerns.

Stay safe.

Brian Lamb
CEO, EquiLend
brian.lamb@equilend.com

For additional information on EquiLend's Business Continuity Plan, please visit our website at <https://www.equilend.com/business-continuity-plan/>